

UNIFIED IDENTITY SERVICE (UIS)

? *When is the migration date for UIS?*

The UIS migration date is Thursday, February 6, 2025.

? *What is UIS?*

Unified Identity Service (UIS) for Treasury Management is a replacement solution to Outseer's (formerly RSA) Multifactor Authentication. UIS aligns with Jack Henry Digitals' strategic direction for platform security by employing modern OAuth 2.0 authentication protocol.

? *Treasury Management already has 2FA at login. Why this change?*

There are several reasons why UIS takes Treasury Management in the right direction. While the existing two-factor login authentication provides the basic need for scrutinized access, UIS takes that to the next level, providing a more consistent and secure mechanism for login authentication. With UIS, a unique identifier is generated and maintained for a single identity that links an end user with their credentials stored in Google Cloud Identity. Keep in mind that UIS does not impact end user permissions stored in products that utilize UIS; all permissions and ability to access still reside within the Treasury application.

? *What are the other benefits?*

Security & Technology:

UIS has substantial infrastructure to identify and block credential stuffing attacks before they lock a user out of their account, and contains preventions to make it difficult for phishing sites and other attach schemes to be possible. Neither of these protective measures are available within Treasury Management today. Additionally, by moving to UIS, Treasury Management automatically reaps the benefits of changes made to the overall security of the Jack Henry Digital Banking Platform. As changes are made to benefit Banno or Banno Business, for example, Treasury inherits those foundational changes to improve security. We will no longer need to make security and authentication changes through separate Treasury Management development tools.

Functionality & Integration:

In order for Treasury Management to get to the next level of functionality needed to attract and retain business and grow deposits, we must align with the overall Jack Henry Digital Platform technology strategy. Integrations planned following the migration to UIS include Plaid, Finicity, Conversations for Business, and opportunities for other third-party providers.

HAVE QUESTIONS? WE'RE HERE TO HELP!

Call: (717) 678-7927

Email: TREASURYMANAGEMENT@LINKBANK.COM

LOGGING IN

Can I keep my existing username?

It is possible that your existing Login ID can be used again, however usernames now need to be unique across all platforms. In many cases a new username will have to be chosen. However, you may choose to combine your existing Company ID plus the existing Login ID to create a new username. For example, a Company ID of C102345 with a Login ID of janedoe could be a UIS ID of C102345janedoe.

What if I currently log into multiple companies?

During migration, if you meet the criteria outlined, you will receive an email to create your Login ID. If the same email address is tied to more than one user, whether a different company or the same company, each will receive an individual email. The first email link clicked on will take you through the steps outlined in the UIS 2FA Steps PDF. When you click the link in the second (or third) email, you will be able to use the “Already have a Treasury Bank ID?” Login to link an additional account feature show below. Upon entering your Login ID your accounts will be linked together under that digital ID. Upon subsequent logins you will get to choose which company you want to access.

What are the new rules for creating a username?

Usernames must be between 4 and 64 characters in length. Usernames can contain letters (a-z), numbers (0-9), dashes (-), underscores (_), apostrophes (’), and periods (.) and can begin or end with non-alphanumeric characters except periods (.) and spaces. Usernames cannot contain more than one period (.) in a row, accents, accented letters, ampersands (&), equal signs (=), brackets (<,>), plus signs (+), at signs (@), or commas (,).

What are the new rules for creating a password?

Passwords must be between 8 and 64 characters in length. All characters (including spaces) are supported for passwords. Passwords must not match or contain your username and must not begin or end with a space. Passwords will not expire.

Can I lock myself out with UIS at login?

You can be temporarily locked with multiple failed 2FA verification attempts, with varying failed attempts based on the authentication method. You cannot be locked out due to invalid password attempts.

Is there a step-by-step instruction guide for logging in?

Yes! Instructions for creating a new login using UIS 2FA can be found in the Resource Tab of the TM Dashboard and on LINKBANK.COM/TREASURYMANAGEMENT.